Imperial Valley College Administrative Medical Assistant I AHP 72 Room 2150

Enola Berker, CPC, CMA E-mail: <u>eenolakay@aol.com</u> <u>enola.berker@imperial.edu</u> 760-344-7976 or 760-587-0768 Fax 344-7106

(1) Course Description

Course designed to prepare students to operate office management equipment, prepare the patient's medical record, understand medical care expenses, credit arrangements, bookkeeping procedures, collection on overdue accounts, health insurance, billing, banking, general management duties.

(2) Course Objectives

Course of study is designed to develop competency in the accurate use of Administrative Skills, to include self-awareness, critical thinking, processing of a patient in the Ambulatory Clinic setting.

On completion of this course the student will be able to utilize the theory taught from the text to application during his/her externship 108 hours.

STUDENT LEARNING OUTCOMES

Outcome 1:	Describe the role of the Medical Assistant in the preparation and
	maintenance of a medical record.
Outcome 2:	identify the laws and/or regulations related to bookkeeping,
	billing, and collection in a medical office
Outcome 3:	identify the typical office equipment and the most efficient use of
	the machines.
Outcome 4:	identify key elements to ensure effective and efficient medical
	office management.

Text Books

Required Text:

Today's Medical Assistant Clinical & Administrative Procedures Bonewit-West Hunt Applegate textbook. Suanders Elsevier ISBN 13: 9781437701609

Section 4 All chapters

(3) Course Delivery

All chapters are in lecture presentation; Concepts and curriculum is taught in Theory with a required externship of 108 hours to complete and enhance theory. The course is taught at a professional level to teach students to become healthcare professionals. Students are expected to behave professionally in all aspects of this class. The laws of the state govern admission to Imperial Valley College and such supplementary regulations as prescribed by the Board of Trustees. It is assumed that the entry of a student into Imperial Valley College constitutes the student's acceptance of the standards of student conduct and the regulations published by the college in the General Catalog.

Course Content

(4) Assignments

Within each chapter you will be given assignments to present or enhance concepts taught during class. The student on a daily basis will maintain a grade sheet. This will enable student to know and understand where he/she stands in the class. This will also enhance your record keeping skills needed in the Medical Assistant office duties and this will be part of your final grade.

All chapters questions, procedures, and case studies are due before the chapter is lectured.

(4) <u>Test</u>

There will be a test/quiz at the end of each chapter

(6) Deadlines and Rules of the road

Rules: You are building work habits and ethics therefore you need to be responsible.

Tardiness will not be tolerated. Students must attend 80+ hours per session.

No make-ups will be allowed or late work will be accepted

Cheating, copying others work will not be tolerated and will result in immediate referral to discipline department of IVC. These results in an immediate letter or note to your college career file

Grading is based on points possible therefore I do not use a curve to grade. You must have a C or better to continue to each session of the program A 90-100% B 80-90% C 70-80%

Assignments: Due AT SIGN IN NO LATE HAND IN ALLOWED

For Each Chapter: What Would You Do? On the Web Workbook

Special Considerations and Disabilities

Any student with a documented disability who may need educational accommodations should notify the instructor and the Disabled Student Programs and Services (DSP&S) office as soon as possible. DSPS is in room 2117 355-6312

Non Discrimination and Sexual Harassment Policy: Refer to Imperial Valley College General Catalog on website